

# ACTIVE LISTENING TOOL

Common Reactions	Example	Voter Statement	Response
Politically Unmotivated	Young people People of color	Politics isn't for me I don't like politics I don't vote	<b>Respect &amp; Affirm</b> Listen with a question ex: What matters to you?
Avoiding eye contact, nervous, uncomfortable/afraid	People with social anxiety Mental health conditions Non-English speakers	No response Anxious	Offer card/brochure Tell them if you'll be there later
Thinks they can't vote	Newly moved to the state Has past felonies On parole	I don't think I can vote I have a felony conviction	Share eligibility to vote requirements have changed Ask if they have questions
Know they can't vote	Under voting age From out of state Not a US citizen	I can't vote	Share other ways to get involved to ensure others in their community can vote
In a hurry	Need to pick up kids Need to go back to work Dealing with a crisis In crowded area	I don't have time for this	<b>Respect &amp; Affirm</b> Offer to walk and talk Make it quick
Person that votes regularly	Motivated Voter Already in politics	I vote every year	Thank them for being a regular voter Keep it nonpartisan

## Invitation questions

Can you tell me more about why you feel that way?

What do you mean when you say that...

What would be helpful for you?

## Respecting & Affirming statements

I've felt that too

I understand you have other priorities

I get overwhelmed sometimes too

## Ending the Conversation

Congrats on registering

Thank you for your time

Thanks for being a part of our community that votes!